

February 2011

MTS Recognizes Outstanding Employees

MTS employs over 70 people in its various branches and divisions. MTS values the contributions of its employees. Each employee brings unique strengths and perspective to our work. Our company cannot be successful unless our program participants are satisfied and achieve their goals - and MTS program participants cannot succeed without enthusiastic, committed, flexible, effective and dedicated employees.

Recently, MTS recognized several employees who exemplified our high standards in 2010:

Advocate of the Year- Recognizes an employee who regularly speaks up for MTS consumers in a respectful manner to address internal or external concerns. Their communication style promotes effective problem solving without alienating co-workers or external partners. The employee actively promotes and coaches the consumers in the development of self-advocacy skills. And the winner is ...

Keeyana Harper, for always placing MTS the interests of MTS consumers, first. She maintains effective communication with other support providers, works collaboratively with her MTS team members to enhance our services.

Driver of the Year- Recognizes an employee who consistently demonstrates safe and reliable driving skills. The employee is flexible and collaborates with their branch co-workers. The employee treats all riders with dignity and respect and is helpful to those who need assistance with boarding or exiting the vehicles. And the winner is...

Frances Lawson, who regularly goes beyond her normal driving duties and has an outstanding safety record. She regularly provides individual transportation to consumers who work evenings, weekends and holidays. She is sensitive to the needs of MTS consumers and is always providing the help they need. Francis also organizes our routing system to ensure that our consumers are being transported in the most effective way possible.

Coach of the Year- Recognizes an employee who effectively teaches MTS consumers skills needed to perform internal or external jobs. The employee organizes jobs, breaks tasks into achievable steps. The employee is flexible and is able to motivate consumers to work to their full potential. The employee communicates well with co-workers, customers, and others. The employee ensures that the final product meets customer standards. And the winner is....

Nick Winkel, for his tremendous efforts in supporting a company work crew, charged with cleaning the Metrodome. When leading this job crew, he started his day around 4:00 A.M., often of weekends. He communicated with our business partners, taught the jobs to our crew, and interfaced with staff from the Metrodome. Under his leadership our crew consistently met the standards of the job and is looking forward to going back when the Metrodome repairs are made.

Employee of the Year- Recognizes an employee who regularly goes above and beyond normal duties in helping MTS consumers and co-workers. The nominees routinely demonstrate a positive "can do" attitude, initiative, teamwork and effective problem solving skills. They portray a positive image of MTS to consumers, family members, case managers, business partners and others. This year there are co-winners and they are....

Ki Lewis and Brad Wire, who consistently demonstrate and model initiative, team work and problem solving skills in ways that enable co-workers to grow as well. Their leadership has resulted in consumers learning new skills, becoming more accountable and respectful to each other. Their initiative in operating our Chore Services and being flexible with work schedules have created new work opportunities for MTS consumers. Their work ethic sets high standards for others to emulate.